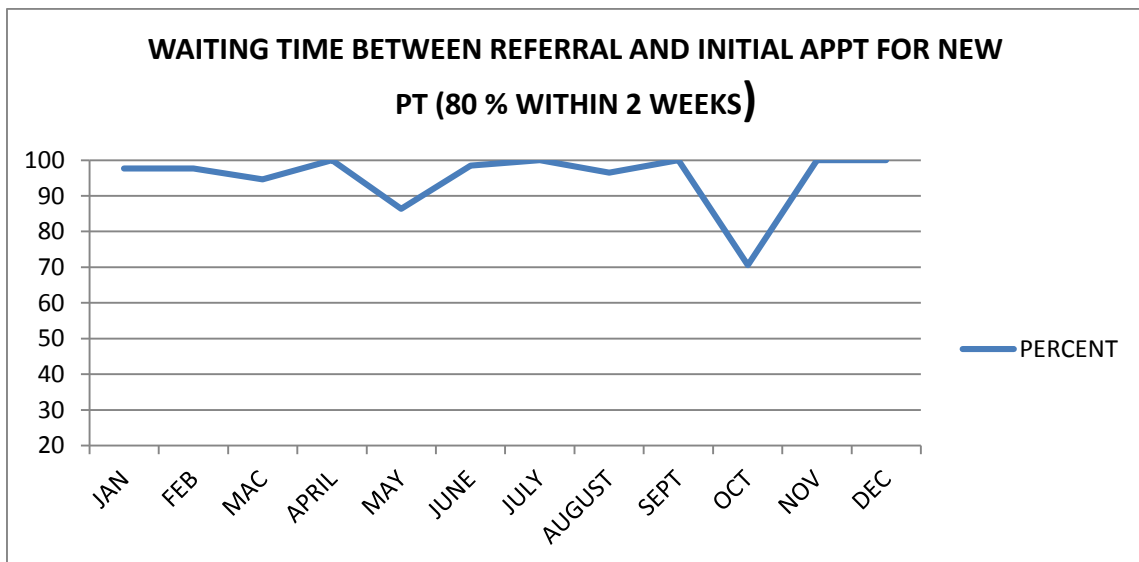


WAITING TIME BETWEEN REFERRAL AND INITIAL APPOINTMENT FOR NEW PATIENTS

(80% WITHIN 2 WEEKS)

NO	MONTH	TOTAL PT	^2WEEKS	>2 WEEKS	PERCENTAGE	COMMENT
1.	JAN	43	42	1	97.7	ON LEAVE
2.	FEB	43	42	1	97.7	REQUESTED BY PT SCHOOL HOLIDAY
3.	MAC	37	35	2	94.6	AUDIT SIRIM
4.	APRIL	66	66	0	100	-
5.	MAY	44	38	6	86.4	AJK APC
6.	JUNE	66	65	1	98.5	TOO MUCH PT
7.	JULY	41	41	0	100	-
8.	AUGUST	29	28	1	96.5	PT REQUEST SAME OTHER TCA
9.	SEPT	18	18	0	100	-
10.	OCT	31	24	7	70.6	ON LEAVE
11.	NOV	75	75	0	100	-
12.	DEC	19	19	0	100	-



WAITING TIME TO SEE OPTOMETRIST AFTER REGISTRATION

(80%WITHIN 1HOUR)

NO	MONTH	TOTAL PT	^1 HOUR	>1 HOUR	PERCENTAGE	COMMENT
1.	JAN	124	124	0	100	
2.	FEB	117	117	0	100	
3.	MAC	144	144	0	100	
4.	APRIL	193	193	0	100	
5.	MAY	125	125	0	100	
6.	JUNE	150	150	0	100	
7.	JULY	109	109	0	100	
8.	AUGUST	95	95	0	100	
9.	SEPT	131	127	4	96.95	Not follow time given
10.	OCT	117	117	0	100	
11.	NOV	169	168	1	99.40	Active case .stat.
12.	DEC	103	103	0	100	

